

## Case Study

# SHEPHERD CENTER REDUCES IT SPEND AND IMPROVES PHYSICIAN USER EXPERIENCE

## Challenge

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Shepherd Center is a private, not-for-profit hospital that specializes in research and rehabilitation for brain and spinal injury, stroke, multiple sclerosis, or neuromuscular conditions. For 46 years, they have provided their patients with individualized recovery plans and compassionate care from expert clinicians. Shepherd Center's mission is to help people with a temporary or permanent disability caused by injury or disease, rebuild their lives with hope, independence and dignity, advocating for their full inclusion in all aspects of community life while promoting safety and injury prevention.

The Information Systems Department at Shepherd Center was struggling with the substantial cost of maintaining their legacy HIM, physician, and financial systems. They were spending more than \$1.1M in software license fees alone - and this did not even include upgrades. As a result, they were burdened with spending large sums on archive maintenance while supporting the hospital's growth and business demands. They needed a new and less costly archive approach.

## Solution

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Olah's native cloud archiving platform allowed Shepherd Center to archive their legacy systems and provide easy access to archived patient and financial information for both HIM and physicians. Now, Shepherd Center uses Olah's platform to provide release-of-information reports and better patient care by being able to easily access their rich history of patient information.



Shepherd Center

### Shepherd Center

**Based in:** Atlanta, GA

**Facilities:** 152-bed rehabilitation facility; 10-bed Intensive Care Unit

**Employees:** 1,700+

### 2024 Awards:

- ▶ [Best Place to Work for Disability Inclusion](#) - American Association of People with Disabilities (AAPD)
- ▶ [Best Hospitals](#) - U.S. News & World Report - #18 in rehabilitation
- ▶ [Patient Safety and Quality Award](#) - The Georgia Hospital Association - #1 in the Specialty Hospitals category

## Results

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Olah has helped Shepherd Center to archive nine legacy healthcare software systems. Their goal of reducing IT spend and risk while improving their physician user experience was easily achieved. As a result of Olah's platform, they now have a single cloud-based platform housing all archived patient information, which is integrated with EPIC for easy physician access. With the savings Shepherd Center continues to recognize, Shepherd is now able to invest millions of dollars back into the business by using technology to improve patient care.

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*I give Olah a*

**9.9**

*out of 10 rating for their service, responsiveness and flexibility to tackle anything thrown at them.*

- **Jeff Couch,**

Shepherd Center  
Atlanta, GA

Olah worked with  
Shepherd Center  
to archive

**9**

software systems

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