



RELEASE OF INFORMATION (ROI)

CONFIDENCE AT EVERY REQUEST

Verisma delivers Release of Information programs designed to protect patients, providers, and organizations through an always human-in-the-loop approach built for compliance confidence, speed, and audit-ready control.

From intake to delivery, Verisma combines proven technology, intelligent automation, and expert oversight to manage ROI accurately, efficiently, and consistently across every request type.

THE VERISMA ROI DIFFERENCE

▶ Stop Risk Before Release

Risk is identified and managed at intake, using rule-based workflows and technology-assisted review, before records ever leave the organization.

▶ Enterprise Visibility That Enables Governance

Centralized intake, routing, and reporting across sites provide real-time oversight, eliminating "invisible pending" requests and reinforcing SLA and compliance accountability at scale.

▶ A Requester Experience That Reduces Exposure

Digital request and delivery streamline access for patients and third parties, reducing errors, status inquiries, and downstream compliance risk while improving turnaround time.

We couldn't ask for
a better partner in
Release of Information.

Rosie Hernandez,
VP Operations, HIM Management Baptist Health South Florida



THE ROI PLATFORM: BUILT TO WORK TOGETHER

▶ Verisma Release Manager®

The core ROI platform that manages requests end-to-end, providing centralized control, audit trails, and compliance-driven workflows across your organization.

▶ Verisma Request App™

Self-service digital request and delivery to patients, and, where applicable, attorneys improving access, transparency, and turnaround time.

▶ Verisma Spotlight™

A configurable, rule-based workflow engine that flags high-risk requests, triggers alerts, and activates cross-departmental checklists for consistent handling.

▶ Verisma Inbox™ & Intake Intelligence

Enterprise-wide intake visibility that logs, sorts, and routes requests by site and type, with AI-assisted intake that reads incoming requests, stamps receipt date, auto-categorizes work, and extracts key data to reduce manual logging and improve data quality.

▶ Verisma Universal Connector™

Automation with monitoring and QA oversight, deployed across EMRs and sites, with integration support to reduce manual work while maintaining accuracy.

▶ Verisma Analytics™

Operational, compliance, turnaround-time, and financial visibility, giving leaders insight to manage performance, staffing, and risk proactively.

▶ Imaging Via Verisma E-Release

Secure electronic delivery options that complete the ROI workflow as part of a fully integrated disclosure program.

▶ Verisma Technology-Assisted Review™

AI-assisted, OCR-driven review that reads every page to flag potential compliance risks, detect co-mingled records, and surface sensitive content, routing findings to experts for human decision before release.

INTELLIGENT AUTOMATION ALWAYS WITH A HUMAN IN THE LOOP

Verisma incorporates AI where it adds real value, across intake, status visibility, quality assurance, and review, while maintaining expert human oversight at every critical decision point. Technology accelerates the work; people protect what matters.

Why Healthcare
Trusts Verisma

2000+
Associates

20,000
Sites

100%
Release Visibility

99.99%
Release Accuracy

Let's streamline your Release of Information program. Learn more at verisma.com

We do the hard work to make trust work.

