

# VERISMA CLAIMS AUDIT MANAGER™

## PROTECT AT-RISK REIMBURSEMENT DOLLARS.

Providing a timely response to payer audits is critical, but navigating the process for Medicare, Medicaid, and commercial audits is complex. Internal staff spend precious time coordinating medical record requests, document submissions, denials, appeals, reporting, and financial adjustments. The process can quickly become cumbersome and negatively impact productivity.

## STAY PROTECTED AGAINST INSURANCE AUDITS.

Verisma Claims Audit Manager™ (VCAM) revolutionizes the audit and appeal process with advanced automation and analytics, creating a single source of truth for managing audits. VCAM's developing integration with award-winning Verisma Release Manager® bridges the gap between release of information (ROI) and business office, streamlining the process and fostering data connectivity across the enterprise.

Verisma® supports you with a team of industry experts and release specialists. Our end-to-end partnership includes flexible service models that adjust to the needs of your existing team.



## PROTECT

Medicare, Medicaid, and commercial insurance reimbursement dollars.

## ENSURE COMPLIANCE

in response to time-sensitive deadlines.

## AUTOMATE

the audit appeal process, freeing staff to focus on more value-added tasks.

## MEASURE

the true impact of audits with extensive real-time reporting.

## VCAM DELIVERS:

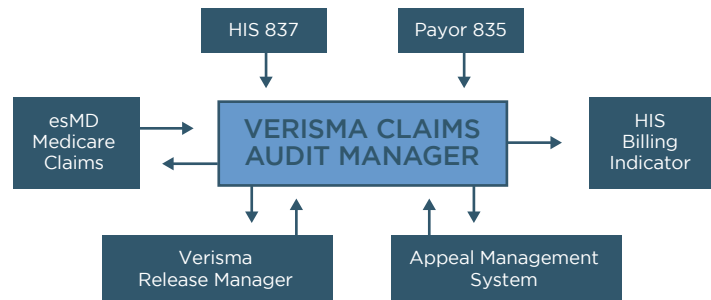
- Real-time account tracking
- Cross-department collaboration and timely notification
- Status models and integrated workflows
- Worklists and work queues
- Notification tools

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## FULL INTERFACE AUTOMATION

The sharing of data across systems is an essential part of VCAM and can both automate and streamline the audit response management process.

Fully electronic document requests and submissions improve accuracy, reduce administrative burden and costs, and expedite the claims review process.



## CUSTOMIZABLE PAYER CONTRACT TOOLS

Commercial payers often have unique rules based on individual provider contracts and internal teams may want to adjust their process accordingly. These custom workflows can be defined within VCAM and leveraged throughout the case management process.

**UNIFIED END-TO-END ROI AND AUDIT MANAGEMENT** When HIM and business office teams align under a single solution, providers stand to gain several advantages, including:

### REDUCED COMPLEXITY.

Work with experts you already know and build a trusted, strategic partnership for end-to-end release of information and audit management.

### INCREASED PRODUCTIVITY.

Eliminate the need for duplicate documentation of record statuses to free up valuable time and resources (when integration is in place).

### ENHANCED COMMUNICATION.

Prevent the risk of losing communication and audit details between departments and HIM groups (when integration is in place).

## COMPREHENSIVE REPORTING SUITE

Industry-leading reporting tools provide real-time access to monitor and assess all aspects of audit response performance. A wide variety of ad-hoc and pre-built reports cover financial impact, account status and aging, and worker productivity.

[Learn more or request a demo at verisma.com/vcam](https://verisma.com/vcam)

Verisma® offers deep-rooted expertise, personalized support, and superior technology that simplify health information management, release of information, and compliance complexities.



INBOUND DOCUMENT  
MANAGEMENT



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COMPLETION



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verisma.com • 866.390.7404

