

AUTOMATION FOR SPEED. HUMANS FOR CERTAINTY.

RIGHT FORM. RIGHT PATIENT.

The same **human-in-the-loop** rigor powers Release of Information, Care Coordination (referral management, inbound document management, form completion, prior authorization, chart abstraction), Value-Based Care/Medical Record Retrieval, and Data Archiving. 99.999% accuracy backed by HITRUST-certified platforms and expert reviewers, so every disclosure, document, and data handoff is right the first time.

Where you see the difference

Release of Information (ROI)

- **Human-in-the-Loop** review on every request, plus AI-enabled Technology Assisted Review (TAR) and Spotlight safeguards = industry-leading accuracy and fewer UADs.
- Full audit trails, patient and attorney self-service portals, and purpose-built ROI technology lead to **faster turnaround times and higher accuracy**.

Care Coordination Solutions (CCS)

- Continuous throughput with exception-based queues; **specialists resolve edge cases the moment automation can't**.
- Standardized checklists and QA audits across **>80 form types and complex PAs**.

Legacy Data Access & Decommissioning (Olah)

- **Single-search access** to retired systems with healthcare-grade security; expert services ensure reports reflect clinical reality, not just raw extracts.
- Proven impact and client validation highlighted in **KLAS feedback**.

Value-Based Care / Managed Record Retrieval (MRR)

- Our dedicated platform helps automate and track retrieval; **humans validate completeness** and context for HEDIS, risk, and quality audits.
- **Faster gap closure** with proof you can show auditors.

Accuracy Without Shortcuts

Automation handles the routine; expert reviewers resolve exceptions and document outcomes with a complete audit trail.

Fewer UADs • Auditor-Ready Reports • Consistent TATs

The Most Complete QA Every Release, Every Page, Every Time

1

First Pass QA by ROI Specialist

- Initial request + HIPAA authorization checks are done by the **front-line ROI specialist** – this is the “first step” of our QA process.

2

Second Pass by Technology-Assisted Review

- TAR runs across every HIPAA-authorized request; **its findings guide the human QA that follows**. It flags mismatches, commingled content, and other risks.

3

Third Pass and Full Record Review

- A separate QA reviewer **validates the entire record set**, using TAR cues to resolve exceptions and confirm completeness/context.

4

Final Pass before Distribution

- If the delivery is printed/mailed, our **mail center** performs a “first–middle–last” page check plus packaging and address validation.

HOW WE DELIVER CERTAINTY

20+
Years of ROI Experience

900+
Release of Information clients
across all 50 states

7 Million+
Records processed every year

Industry Vetted

Proud recipients and members of:



What Users Are Saying

"Our relationship with Verisma is built on trust, vision, and a shared commitment to innovation. We couldn't ask for a better partner in release of information".

—**Rosie Hernandez, VP Operations HIM Management, Baptist Health South Florida**

"Verisma is not a separate entity, they're part of us. They reduce provider burden..."

—**Carlos Ortiz, Deputy Chief Operating Officer, Sun River Health**

We do the hard work to make trust work.

