

## PROACTIVE MANAGEMENT OF SENSITIVE REQUESTS

Just about any HIM leader will tell you that 90% of the sleep they lose can be tracked to 10% of the ROI requests their teams handle:

- Court-orders and subpoenas that carry tight turn-around times — putting your organization at risk for contempt-of-court charges and associated penalties
- “High-maintenance” attorneys that require special attention to prevent disruption to your normal workflow and avoid the threat of lawsuit
- Noncustodial parents or those engaged in divorce proceedings where sensitive information about their children is in question
- Information requests that need to follow specific state mental health guidelines

## CUSTOMIZE SPOTLIGHT TO MEET YOUR NEEDS

You want a disclosure management solution that flags these circumstances, giving you advance notice to ensure they are managed efficiently and appropriately.

Verisma Spotlight is designed to equip you with the information you need. Our powerful rules engines can be customized for your unique situation. You can determine which individuals or organizations need to be flagged, outline specific types of requests like subpoenas that require special attention and identify outliers like charges that exceed policies or regulations (*e.g., patient records costing more than \$6.50*).



## AUTOMATIC ALERTS DE-STRESS HIGH-RISK ROI REQUESTS

Verisma Spotlight automatically alerts you and your team when sensitive or high-risk requests are entered into the system. Our customizable engine means you determine which requests require special handling and attention — minimizing potential problems so you can rest easier.

## ROI THAT PROMISES TO PROTECT

Built on more than 17 years of experience and the foundational principles of truth and accuracy, Verisma brings you a partnership you can trust with the compliance-driven technology you need. Our disclosure management system was built with an understanding of your needs, and every module and security tool was designed to help you feel compliance-confident.

Our partnership is truly a promise to put patient protection first.

## AUTOMATED ALERTS DELIVERED TO YOUR DESKTOP

The best part is that you don't have to go out looking for high-risk requests (nor do you have to paper your work station with sticky notes about who or what to watch out for!). Verisma Spotlight identifies these requests immediately, sending an alert to your desktop and triggering cross-departmental checklists to ensure they are processed correctly. Plus, as a manager, you will have visibility into every step of the request management and disclosure process until the request is resolved.

Fewer headaches. Better sleep. That's what Verisma Spotlight delivers to you.

# V E R I S M A   S P O T L I G H T

IDENTIFY HIGH-RISK REQUESTS FOR SPECIAL HANDLING

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CUSTOMIZE "FLAGS" TO MEET YOUR UNIQUE NEEDS AND CONCERNS

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ACTIVATE CROSS-DEPARTMENT CHECKLISTS

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ENSURE APPROPRIATE MANAGEMENT REVIEW

## LEARN MORE

Contact us to learn more about how Verisma Release Manager™ (VRM) automates and streamlines all workflows related to release of information. And about how special modules like Verisma Spotlight enable you to proactively manage high-risk and sensitive requests.

