VERISMA REQUEST APP®

IMPROVING THE PATIENT EXPERIENCE

Demand for patient-safe solutions is growing, and we are creating state-of-the-art remote tools to help you meet this shift. Our easy-to-use, convenient solutions create a virtualized experience that allows your health system and your patients more freedom and flexibility than ever. Verisma Request App® (VRA) can help you deliver exceptional care and service to your patients.

CONVENIENT ACCESS

With VRA patients can complete, sign, and submit their requests electronically from the comfort of their home (or anywhere else, for that matter) and at their convenience 24/7. Mirroring the functionality they experience in other areas of their lives — e.g., banking, shopping, travel — patients can access VRA through your public web site or through your patient portal process, provide relevant information and securely submit their electronic ROI request.

AUTOMATED MANAGEMENT AND PROCESSING

The request is automatically and immediately entered into the Verisma Release Manager™ (VRM) solution, eliminating manual data entry steps, where it is managed and processed in a timely and compliant manner.

ELECTRONIC FULFILLMENT

Patients are also able to receive and download their records via VRA or have their records uploaded and delivered through your patient portal solution, if they so choose.

AUTOMATED ACCESS TO COVID-19 RECORDS

Patients are being asked to provide evidence of their COVID-19 test results to their employers and schools. VRA provides patients with a remote and safe way to quickly order and access their test result records, minimizing onsite patient traffic and inbound phone inquiries while enabling an automated and safer process for health system staff.

ROI THAT PROMISES TO PROTECT

Built on more than 20 years of experience and the foundational principles of truth and accuracy, Verisma brings you a partnership you can trust with the compliance-driven technology you need. Our disclosure management system was built with an understanding of your needs, and every module and security tool was designed to help you feel compliance-confident. Our partnership is truly a promise to put patient protection first.

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CONVENIENT FOR ALL REQUESTERS

This convenience and security will also soon be available to other third-party requesters such as those within the organization, commercial health plans and attorneys, offering the same record-ordering convenience enjoyed by your patients.

Through this remote, self-service approach, VRA reduces or eliminates a great deal of confusion, frustration and stress for requesters:

- Finding the medical records office on a large medical campus (or having to go to multiple facilities),

- Working around the often-limited hours of onsite record departments,

- Understanding the fees and scope of their record copies, and

- How long it will take to receive their record order.

Convenient access means satisfied patients and other third party-requesters. That's what VRA delivers to you.

"Patients are increasingly consumer-minded when it comes to health care. Organizations like mine are committed to delivering the best possible patient experience from admission to discharge and beyond. VRA helps us make the task of requesting records simpler and more convenient."

*– Laurie Fiore, RHIA
General Manager CDI/Care
Coordination/UR/HIM NCH
Healthcare System*

VERISMA REQUEST APP

IMPROVE PATIENT ENGAGEMENT FOR YOUR ORGANIZATION

DELIVER CONVENIENT REQUEST OPTION FOR PATIENTS AND THIRD-PARTY REQUESTERS

STREAMLINE PROCESS FROM REQUEST TO RECEIPT

LEARN MORE

Contact us to learn more about how VRM automates and streamlines all workflows related to release of information. And about how special modules like VRA make the ROI experience convenient and hassle-free for patients and other third-parties.

r2 RISK-BASED 2-YEAR
HITRUST® CERTIFIED

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