



CARE COORDINATION SOLUTIONS (CCS)

KEEP CARE MOVING

Verisma Care Coordination Solutions (CCS) helps healthcare organizations close the gap between clinical decisions and completed next steps by managing the workflows that keep care moving.

By bringing referral management, inbound document management, prior authorizations, forms, and related coordination tasks into a more structured, centralized model, Verisma helps reduce delays, close workflow gaps, and improve visibility across the patient journey. The result is a more coordinated operational system that supports follow-through while allowing clinicians and staff to stay focused on patient care.

THE VERISMA CCS DIFFERENCE

► Keep Clinicians Focused On Care

Verisma specialists manage high-friction administrative workflows so staff can work at the top of their license.

► Create More Coordinated, Accountable Workflows

Centralized processes help reduce fragmentation and improve visibility across teams involved in patient access and continuity of care.

► Support Stronger Care Coordination Outcomes

When documentation, authorizations, referrals, and next steps move more reliably, organizations can reduce delays and improve readiness for care.

***A Single Qualified
Partner For High-Friction
Coordination Workflows***

Before Verisma, our staff had to manage faxes, forms completion, prior authorizations, referrals, and ROI. Now we have one qualified partner handling these workflows so our team can focus on treating patients.

Nichole Alley, MBA, SHRM-SCP
Practice Administrator, Orthopedics East & Sports Medicine Center

SOLUTIONS THAT SUPPORT ACCESS, CONTINUITY, AND ACCOUNTABILITY

Care coordination depends on administrative workflows running reliably behind the scenes. When referral management, inbound document management, and prior authorizations are handled in silos, organizations can experience delays, rework, documentation gaps, and reduced visibility across the care journey.

Verisma CCS brings these workflows into a more coordinated operational model, helping organizations improve follow-through, reduce administrative burden, and create greater accountability from intake through next steps.

**CCS SUPPORTS
THE WORKFLOWS
THAT KEEP CARE
MOVING**



A BETTER WAY TO MANAGE CARE COORDINATION

Organizations rely on Verisma CCS to help create:

- ▶ More standardized workflows
- ▶ Faster, more coordinated access to care
- ▶ Better visibility and follow-through
- ▶ Operational relief for care teams

In addition to these core workflows, Verisma also supports related services such as surgical scheduling, patient portal management, EMPI clean-up, and other targeted operational projects.

Let's streamline your Care Coordination workflows. Learn more at [verisma.com](https://www.verisma.com)

We do the hard work to make trust work.

